

Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2022

This is to certify that:

PRONTO SOFTWARE LIMITED
Level 3/353 Burwood Highway
Forest Hill VIC 3131

Holds Certificate Number:

IS 700136

and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2022 for the following scope:

Pronto Software Information Security Management System (ISMS) for the provisioning of Pronto Cloud Management, Infrastructure, Platform, Disaster Recovery Services (MaaS, IaaS, PaaS and DRaaS), Pronto Xi Avenue digital commerce platform and Pronto iQ Business Intelligence using Pronto Xi mission critical ERP software products and services to the Australian market in line with the Statement of Applicability version 2.5 dated 4th Feb 2025.

For and on behalf of BSI:

Michael Lam, Senior Vice President, APAC Assurance

Original Registration Date: 2019-03-26

Effective Date: 2025-03-26

Latest Revision Date: 2025-03-03

Expiry Date: 2028-03-25

Page: 1 of 3



...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI Group ANZ Pty Limited, ACN 078 659 211 and is bound by the conditions of contract. This certificate can be verified at www.bsi-global.com/clientdirectory. Printed copies can be validated at www.bsi-global.com/ClientDirectory. Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27001:2022 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
Information and Contact: BSI Group ANZ Pty Limited, ACN 078 659 211: Suite 1, Level 1, 54 Waterloo Road, Macquarie Park, NSW 2113
A Member of the BSI Group of Companies.

Certificate No: **IS 700136**

Location	Registered Activities
PRONTO SOFTWARE LIMITED Level 3/353 Burwood Highway Forest Hill VIC 3131	The Melbourne office is the registered Head Office for Pronto Software and Pronto Cloud. The Melbourne office includes Pronto Software's Victorian and Tasmania branch providing sales, account management, customer support and customer solutions, and software delivery functions. Pronto Cloud delivering hosting management services, Infrastructure services, Platform services, and Disaster Recovery Services (Maas, IaaS, PaaS and DRaaS) to customers. The Melbourne office also includes Pronto Woven providing Pronto Xi eCommerce digital commerce platform, Research and Development, Pronto iQ providing business intelligence/ analytics solutions, Marketing, Reseller and Partner Program, Pronto Education delivering training and online help, Finance and Administration and IT services as per Statement of Applicability version 2.5 dated 4th February 2025.
PRONTO SOFTWARE LIMITED Level 4, Building 1 3 Richardson Place North Ryde NSW 2113	The Sydney office is a semi-autonomous business unit for Pronto Software which includes Pronto Software's NSW branch providing sales, account management, customer support and customer solutions, and software delivery functions. Pronto Cloud delivering hosting management services, Infrastructure services, Platform services, and Disaster Recovery Services (Maas, IaaS, PaaS and DRaaS) to customers. The Sydney office also includes Pronto iQ business intelligence/ analytics solutions, Research and Development, and Pronto Education delivering training and online help as per Statement of Applicability version 2.5 dated 4th February 2025.
PRONTO SOFTWARE LIMITED Level 3/147 Coronation Drive Milton QLD 4064	The Brisbane office is a semi-autonomous business unit for Pronto Software which includes Pronto Software's QLD, NT and PNG branch providing Sales, Account Management, customer support and customer solutions, and software delivery functions. The Brisbane Office is home to Pronto iQ delivering and developing business intelligence/ analytics solutions that add to the functionality and capability of Pronto Software Pronto Xi. The Brisbane Offices also includes Pronto Cloud hosting management services, Research and Development, Marketing and IT services as per Statement of Applicability version 2.5 dated 4th February 2025.

Original Registration Date: 2019-03-26

Latest Revision Date: 2025-03-03

Effective Date: 2025-03-26

Expiry Date: 2028-03-25

Page: 2 of 3

This certificate relates to the information security management system, and not to the products or services of the certified organisation. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified organisation from legal obligations.

This certificate was issued electronically and remains the property of BSI Group ANZ Pty Limited, ACN 078 659 211 and is bound by the conditions of contract. This certificate can be verified at www.bsi-global.com/clientdirectory. Printed copies can be validated at www.bsi-global.com/ClientDirectory. Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27001:2022 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
Information and Contact: BSI Group ANZ Pty Limited, ACN 078 659 211: Suite 1, Level 1, 54 Waterloo Road, Macquarie Park, NSW 2113
A Member of the BSI Group of Companies.

Certificate No: **IS 700136**

Location

Registered Activities

PRONTO SOFTWARE LIMITED
L12/26 Flinders Street
Adelaide SA 5000

The Adelaide office is a semi-autonomous business unit for Pronto Software which includes Pronto Software's SA and WA branch providing Sales, Account Management, customer support, and software delivery functions. The Adelaide Offices also includes Pronto Cloud hosting management services as per Statement of Applicability version 2.5 dated 4th February 2025.

PRONTO SOFTWARE LIMITED
Level 14/197 St Georges Terrace
Perth WA 6000

The Perth Office is a semi-autonomous business unit for Pronto Software and forms part of the SA Branch. The Perth office is the gateway to Western Australia providing Sales, Account Management, customer support, and software delivery functions as per Statement of Applicability version 2.5 dated 4th February 2025.

Original Registration Date: 2019-03-26

Effective Date: 2025-03-26

Latest Revision Date: 2025-03-03

Expiry Date: 2028-03-25

Page: 3 of 3

This certificate relates to the information security management system, and not to the products or services of the certified organisation. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified organisation from legal obligations.

This certificate was issued electronically and remains the property of BSI Group ANZ Pty Limited, ACN 078 659 211 and is bound by the conditions of contract. This certificate can be verified at www.bsi-global.com/clientdirectory. Printed copies can be validated at www.bsi-global.com/ClientDirectory. Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27001:2022 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
Information and Contact: BSI Group ANZ Pty Limited, ACN 078 659 211: Suite 1, Level 1, 54 Waterloo Road, Macquarie Park, NSW 2113
A Member of the BSI Group of Companies.