



19/05/2026

Digital Service Provider Operational Security Framework

Letter of Confirmation - Category A

This letter is to confirm that the Digital Service Provider (DSP), PRONTO SOFTWARE LIMITED and its Product (STPD), have demonstrated and met the ATO's Operational Security Framework (OSF) and are compliant against the security controls listed below.

- ✓ Audit Logging
- ✓ Multi-Factor Authentication
- ✓ Certification (Independent Certification against ISO/IEC 27001:2022)
- ✓ Data Hosting
- ✓ Encryption Key Management
- ✓ Encryption at Rest
- ✓ Encryption in Transit
- ✓ Entity Validation
- ✓ Personnel Security
- ✓ Security Monitoring Practices
- ✓ Supply Chain Visibility
- ✓ Third Party Add-on Marketplace

See [DSP Operational Security Framework](#) for further information on the requirements.

The next review date for **STPD** is **May 2027**.

If you would like to confirm the validity of this letter, please email DPO@ato.gov.au.

Digital Partnership Office

Operational Security Framework Team
Australian Taxation Office